

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as First Class Mail, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Date: May 23 2008

Signature: 
(Vicki V. Neumann)

Docket No. 42498-P010US
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the Patent Application of:
Safaa H. Hashim

Application No. 10/669,885

Confirmation No. 2221

Filed: September 23, 2003

Art Unit: 3626

For: TECHNIQUES FOR ARRANGING VIEWS AND
NAVIGATING IN A WEB-CENTRIC INSURANCE
MANAGEMENT SYSTEM

Examiner: R. L. Porter

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated January 9, 2008, for which a two-month extension of time accompanies this amendment, please amend the above-identified U.S. patent application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 4 of this paper.

Amendments to the Drawings begin on page 9 of this paper and include 21 attached replacement sheets.

Remarks/Arguments begin on page 10 of this paper.

An **Appendix** including amended drawing figures is attached following page 11 of this paper.

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